



## NATIONAL SCHOOL OF DRAMA

(An autonomous Institution under  
Ministry of Culture, Govt. of India)

NEW DELHI

### NOTICE INVITING TENDER

Sealed tenders are invited from the reputed firms for providing Security services at National School of Drama, Bahawalpur House, 1, Bhagwandas Road, New Delhi-110001 for the period of one year. Tender Documents can be downloaded from NSD's website <http://www.nsd.gov.in>. The last date for submission of the tender is Dated 23.01.2015 till 11:00 A.M.

Director  
National School of Drama



## राष्ट्रीय नाट्य विद्यालय

(संस्कृति मंत्रालय, भारत सरकार के अंतर्गत  
एक स्वायत्त संस्थान)

नई दिल्ली

### निविदा आमंत्रण सूचना

राष्ट्रीय नाट्य विद्यालय, बहावलपुर हाउस, 1, भगवानदास रोड, नई दिल्ली-110001 में एक वर्ष की अवधि के लिए सुरक्षा सेवाएं उपलब्ध कराने के लिए प्रतिष्ठित फर्मों से मुहरबंद निविदाएं आमंत्रित की जाती हैं। निविदा दस्तावेज रा.ना.वि. की वेबसाइट <http://www.nsd.gov.in> से डाउनलोड किए जा सकते हैं। निविदा जमा करने की अंतिम तिथि 23.01.2015 सुबह 11.00 बजे तक है।

निदेशक  
राष्ट्रीय नाट्य विद्यालय

**NATIONAL SCHOOL OF DRAMA**

**(An autonomous Institute under Ministry of Culture, Govt. of India)  
Bahawalpur House, 1, Bhagwandas Road, New Delhi-110001**

**TENDER DOCUMENTS ALONG WITH TERMS & CONDITIONS**

**Subject:- Tender for annual job contract for providing Security services at National School of Drama, New Delhi.**

1. Sealed Tenders are invited from eligible and reputed Delhi based Security Agencies for a period of one year from the date of initiation of contract, for providing Security services at National School of drama, New Delhi. The Contract may be extended for further period keeping in view the various factors, such as prevailing market price, satisfactory performance of the Agency. Agencies shall have relevant experience of having provided similar services to other Govt. Departments i.e. Educational Institutes specially.
2. Tender Documents can be downloaded form NSD's website <http://www.nsd.gov.in> for which the Agency has to pay Rs. 500/- (Rupees Five Hundred Only) as Tender documents charges in the form of a crossed Demand Draft/Pay Order drawn in favour of the **Director, National School Drama, New Delhi** which is to be attached with tender at the time of submitting.
3. The bids are invited into two parts, i.e., **Qualifying/Technical Bid and Financial Bid**. The Qualifying/Technical Bid should be consisting of all technical details along with commercial terms and conditions as per the proforma at **Annexure-IA & IB**. The financial bid indicating item-wise prices for the items mentioned in proforma at **Annexure-II**.
4. **The evaluation of the tender document will be based on both technical and financial bids. The weight age for technical bid would be 80% and financial bid would be 20%. The breakdown of marks in r/o technical bid will be as under:**
  - (a) Experience: 32 Marks
  - (b) Infrastructure: 16 Marks
  - (c) Track Record (Feed Back from Clients): 12 Marks
  - (d) Presentation and Security Plan: 20 Marks
5. The Qualifying/Technical Bid and Financial Bid should be sealed by the bidder in separate covers duly superscribed and both these sealed covers are to be put in a bigger cover which should also be sealed and duly superscribed '**Tender for providing Security services**, The Qualifying/Technical Bid and financial bid should be addressed to **The Registrar, National School of Drama, Bahawalpur House, 1, Bhagwandas Road, New Delhi-110001** so as to reach the office on or before **23.01.2015 till 11:00 A.M.** along with the Earnest Money Deposit of Rs. 10,000/- (Rupees Ten Thousand Only) in the form of a crossed Demand Draft/Pay Order drawn in favour of the **Director, National School Drama, New Delhi**. The tenders received without EMD, incomplete tenders or tenders without the supporting documents or not agreeing to terms & conditions shall be summarily rejected. The eligibility conditions & the 'Terms & conditions for providing Security services are enclosed. A Tender Evaluation Committee constituted for the purpose will open the Qualifying/Technical Bid of the tenderers on **23.01.2015 at 11:30 A.M.** in the presence of such tenderers who wish to be present.

6. If an Agency qualifies in the technical bid, the agency has to give presentation & security plan before opening their financial bid shall be opened. The financial bid indicating item-wise prices for the items mentioned in proforma at **Annexure-II** and the taxes as applicable. The financial bids shall be opened by a Committee constituted by the office.
7. The Director, National School of Drama reserves the right to accept or reject any & all tender(s) without assigning any reason(s) thereof. No tenderer shall have any cause of action or claim against the NSD for rejection of his tender.

### **TERMS AND CONDITIONS FOR PROVIDING SECURITY SERVICES**

#### **A. BIDDER IS REQUIRED TO FORWARD THE DOCUMENTS AS PER TECHNICAL BID & THE ELIGIBILITY CONDITIONS:-**

1. The tenderer are required to submitte **attested certificate/documentary proof AS PER TECHNICAL BID & THE ELIGIBILITY CONDITIONS:-**
2. The tenderer should sign and stamp each page of this tender document as a token of having read and understood the terms & conditions contained therein and submit the same along with the bid.

#### **B. EARNEST MONEY DEPOSIT:-**

1. Earnest Money Deposit of Rs. 10,000/- (Rupees Ten Thousand Only) shall be kept in the envelope containing the qualifying/technical bid. Those who do not qualify the pre-qualification conditions, shall be summarily rejected and their financial bids shall not be opened.
2. The EMD shall remain deposited with the NSD during the period of validity of the offer, i.e., maximum period of 90 calendar days from the date of opening of tender.
3. No interest shall be paid by NSD on the EMD for the above said period.

#### **C. EVALUATION OF TENDER:-**

1. The Qualifying/Technical Bid and Commercial terms **Annexure-IA & IB**. shall be opened in the first instance in the presence of the tenderers or their representatives. Only one authorized representative per tenderer, will be permitted to be present at the time of opening of tender.
2. In the Financial Bid indicating item-wise prices for the items mentioned in proforma at **Annexure-II** and other information like discount etc. having a bearing on the amount shall be written both in words and figures. If there is any discrepancy between the amount / information quoted in words and figures, the amount/ information quoted in words will be treated as final.

3. The NSD reserves the right to select the tenderer on the basis of received. Marks obtained in **Technical Bid and Financial Bid**. The decision of the Tender Evaluation Committee arrived at as above shall be final and representation of any kind shall not be entertained on the above. Any attempt by any tenderer to bring pressure of any kind may disqualify the tenderer for the present tender and the tenderer may be liable to be debarred from bidding for tenders in future for a period of three years.

**D. PERFORMANCE SECURITY:-**

1. The successful bidders will have to submit performance security to ensure due performance of Contract to an amount of Rs. 50,000/- (Rupees Fifty Thousand Only) in the form of an Account Payee Demand Draft / Fixed Deposit Receipt from a commercial bank / Bank Guarantee from a commercial bank in the name of the Director, National School of Drama, New Delhi as per the text provided by the NSD.
2. The EMD of successful tenderer shall be returned after the Contract with NSD is given and performance guarantee of Rs. 50,000/- is furnished by the successful tenderer.
3. The performance security should be valid for a period of 30 days beyond the date of completion of the Contract obligation.
4. If the successful tenderer fails to furnish the performance guarantee on the terms and conditions laid down by the NSD, the EMD shall be forfeited by NSD.

**E. COST OF TENDER AND SCHEDULE OF SUBMISSION OF TENDER DOCUMENTS:-**

- |   |                          |
|---|--------------------------|
| i) Cost of Tender   | : Rs. 500/-              |
| ii) Time and last date of submission of tender documents  | : 23.01.2015 at 11:00 AM |
| iii) Time and date of opening of qualifying/technical bid | : 23.01.2015 at 11:30 AM |
| iv) Procedure for submitting the bids                     | : Two bid systems        |

**F. GENERAL CONDITIONS OF THE CONTRACT:-**

1. National School of Drama does not bind itself to accept the lowest or any other tender and reserves the right to reject any or all the tenders. Tenders in which any of the prescribed conditions are not fulfilled, shall be summarily rejected.
2. Canvassing whether directly or indirectly, in connection with the tender is strictly prohibited and the tenders submitted by the Contractors who resort to canvassing will be liable to rejection.
3. The Contractor shall provide Security services; He shall ensure discipline amongst his staff and restrict unnecessary movement/assembly of their personnel in premises etc. The Contractors shall ensure proper supervision of the duties of his staff through his own supervisor.

4. The Contractor will supply fresh sets of uniform/badges, Identity cards who shall wear the same while on work and also keep their uniform clean and one set of recent passport size photograph for records each of his employee.
5. The Contractor shall be responsible for the conduct/integrity of his personnel and will also be responsible for any act of omission and commission on their part. He will vouch for their character & integrity. He shall submit police verification reports along with the photographs and the detailed particulars of the staff provided to the NSD.
6. The successful tenderer shall comply with all Act, Law under CL (R&A) Act 1970 and EPF & ESIC Act, Payments of Wages Act, Minimum Wages Act or other Statutory Rules, regulations with their latest amendments, by-laws applicable with regard to the performance of the work included herein or touching this Contract, from time to time and take such necessary steps as may be deemed necessary in this regard. **The tenderer shall submit a quarterly report containing the details of EPF & ESI deducted and credited into individual's account with appropriate/concerned department as a Proof.** If it is noticed at any stage that EPF & ESI of any individual has not been credited properly the same will not be paid by this department and will not take any responsibility for this lapse. The tenderer will bear all the consequences, whatsoever, of the same.
7. The successful tenderer will accept full and exclusive responsibility for disbursement of full wages, PF, Bonus, and covered by E.S.I.C etc. and other obligations referred to under the law now and hereafter imposed by State Govt./Local Bodies for the person(s) deployed by him. The successful tenderer should accept full and exclusive responsibility of insurance of the persons deployed by him against any accident.
8. The successful tenderer shall make regular and full payment of wages, salaries, PF and any other payments due to his employee(s) and furnish necessary proof.
9. NSD will have no liability whatsoever concerning the persons deployed by the tenderer for any purpose. The successful tenderer shall keep that the NSD indemnified against all losses or damages or liability arising out of or imposed in the course of employment of person(s) by him or for any violation of such Acts, Laws of Regulations etc. by him/her, his/her agent or his/her staff.
10. The successful tenderer shall be solely responsible for setting/resolving any dispute/claim of his/her personnel during the pendency of the Contract. No liability shall accrue to NSD under any circumstances even after expiry of the contract. No claim for continuity for service under contract or other wise will be entertained by NSD.
11. The tenderer shall be responsible for payment of any compensation/settlement of any liability arising out of any death or injury caused to the persons employed by him for rendering the jobs on contract under the agreement, either under the Workmen Compensation Act or any Act in force at that time.

12. The Tenderer shall at their cost take necessary insurance cover in respect of his employee(s) and other persons employed or engaged in connection with the process of rendering the aforesaid job. The tenderer shall also comply with the provisions of relevant Acts viz Employee State Insurance Act, Workmen's Compensation Act, Wages Act, Contract Labour (Regulations and Abolition) Act and the Employee's Provident Fund and Miscellaneous Provisions Act, 1952 and the rules made there under and as modified from time to time. If the payment of Bonus Act is applicable to the tenderer's Agency, they should comply with the provisions of the Act and the rules made there under, as modified from time to time.
13. The tenderer should deploy his authorized representative for effective and proper supervision of the maintenance and upkeep jobs under the contract.
14. Tenderer shall not sub-let or sub-contract any part of this contract/job without the expressed written consent of the NSD. The Contractor shall also be responsible for any act of omission or commission on the part of his supervisors/workers. Any damage done/caused to the existing structure/furniture/fitting/equipment by the workers of the Contractor Agency shall be got rectified by the Contractor at his own risk and cost/cost received from by the Contractor.
15. NSD is an International level theatre (culture) Institute, therefore, the Security & Housekeeping works are to be carried out as per International norms/standards.
16. The decision of the Estate Manager/Caretaker of NSD or any other authorized officer regarding the satisfactory standard of Security & Housekeeping shall be final and binding on the Contractor. The Contractor shall comply with the monitoring mechanism/system as advised by the NSD.

**G. SCOPE OF WORK:-**

1. The bidder shall take the sole responsibility for providing Security supervisors & Guards duly trained in operating fire fighting equipments on the approved wages fixed by the Govt. of NCT of Delhi for a period of one year from the date of award of Contract as per the text provided by the NSD and strictly as per mutually agreed assignment instructions.
2. The Firm/Agency has to provide the well-built guards in uniforms carrying torch, baton etc. while they are on duty.
3. The services provided by Firm/Agency shall be to the entire satisfaction of NSD.

**Physical Standards and Qualifications:** The employees of the Agency shall be of Good character and of sound health.

**a. Security Guards Civilians:**

- I. Age: **Not less than 21 years &** not more than 40 years.
- II. Character: Good
- III. Education Qualifications: minimum Matriculate
- IV. Physical Standards: Height 5 ft 7 Inches & physically fit.
- V. Minimum 15% of the deployed guard should be experienced.
- VI. Should be able to read & write HINDI & ENGLISH

**b. Supervisors:**

- I. Age: Not more than 50 yrs in case of Ex Servicemen & 40 in case of Civilians.
- II. Character: Exemplary in case of Ex servicemen and Good in case of Civilians
- III. Education Qualifications: JCO rank in case of Ex-Serviceman & Minimum Graduates in case of a Civilian with at least 3 years experience. In case of exceptionally Good Supervisors having 8 years experience, education qualifications of Sr. Secondary will be acceptable. Preference will be given to Computer literate Supervisors.

**The Agency shall provide the details of the staff, proposed to be deployed viz., their name, fathers name, DOB, residential address, Telephone number, recent passport size photograph , in form of a data base in both hard & soft form and also provide a local police clearance certificate**

**H. PROVISION OF MANPOWER:-**

1. All the Security Guards & Un-skilled workers deployed by the Contractor will perform duties as per schedule of NSD. The Contractor shall comply with the monitoring mechanism/system as advised by the NSD.
2. The Contractor will be liable to comply any instructions/order given in written or verbal for better and efficient services.

**I. TERMINATION OF CONTRACT:-**

The contract will be valid for a period of one year from the date of agreement and may be terminated on unsatisfactory performance giving one month notice.

**J. DURATION / PERIOD OF CONTRACT:-**

Normally the Contract may be awarded for one year. However, extension of Contract may be considered keeping in view the various factors, such as prevailing market price, satisfactory performance of the Firm/Agency.

**K. VALIDITY:-**

The Tender shall be valid for a period of at least three calendar months from the date of opening of the tenders for the purpose of evaluation of tender. However, the rates quoted in the tender should be valid for the period of one year.

**National School of Drama**

**TECHNICAL BID**

**Technical Bid to be kept duly signed in Envelope-1 (Annexure IA, IB & IC)**

**Qualifying/Technical Bid) Annexure – IA  
ELIGIBILITY CONDITIONS Annexure – IB  
SECURITY CONTRACT EVALUATION SHEET Annexure – IC**

**QUALIFYING/TECHNICAL BID Annexure – IA**

**Bidder is required to forward the following documents:-**

1. Name of the Registered Firm/Agency :
2. Address of the Firm/Agency :  
(with Tel no., Fax & Email)
3. Name & Address of the Proprietor/  
Partners/Directors (with mobile no.) :
4. Contact Person(s) (with mobile no.) :
5. **Licence/Registration No. of :-**
  - (i) Valid License No. under Delhi Private  
Security Agency (Regulation) Act 2009 :
  - (ii) Registration Number of the Agency under  
the Company's Act 1956 /Administration :  
or any other Act for providing manpower
  - (iii) Registration Number under the Delhi Shop &  
Establishment Act 1954 of Delhi Administration :
6. PAN No. and Income Tax No. :
7. Service Tax Registration No. :
8. (i) Registration No. with PF authorities :  
(ii) Registration No. with ESI authorities :
9. Details of EMD :

- 10. Agency Memorandum & Profile :
- 11. The Agency must provide the certificates from at least 3 heads of Institutions where they are providing security/manpower : certifying that their services are professional and to their satisfaction

In order to assess the financial standing of the Agency/firm, the bid should contain the following two format.

**A.**

	2011-12	2012-13	2013-14
Turnover			
Taxable income			
Tax paid			

Above format should be supported by documentary evidence, like copies of balance sheet, profit & loss A/C, Income Tax returns etc.

- B.** Name of at least five Government organizations / PSUs / Hospitals / Hostels / Establishments etc. including the names of two Educational Institutions, preferably having campus life where the services are provided by the Agency during the previous five years i.e. 2009-10, 2010-11, 2011-12, 2012-13 & 2013-14 in the following format.

Name & Address of client	Total contract value	Job order enclosed Yes/No	Contract period Start/End

Note: (Attested copies of above documents are to be enclosed)

**DECLARATION**

I hereby certify that the information furnished above are complete and correct to the best of my/our knowledge. I understand that in case any deviation is found in the above statement at any stage, the Firm/Agency will be blacklisted and will not have any right of dealing with the Department in future.

**(Signature of Authorized Signatory with date)**

Date : \_\_\_\_\_

Place: \_\_\_\_\_

**Name of the Firm/Agency and stamp**

**ELIGIBILITY CONDITIONS**  
**with supporting documents with self attestation.**

(The originals to be shown for verification as demand.

- (a) The Agency should have an annual turnover of minimum Rs. 20 Crores, (Rs Twenty Crores) at least for the last 03 financial years i.e. 2011-12 & 2012-13, 2013-14.
- (b) The Agency have provided or is providing security services minimum the last 5 years to any Ministry / Department / Autonomous Institutions / Universities / Public Sector Undertaking of the Govt of India for one calendar year or more with Satisfactory Performance Certificate issued from the organization.
- (c) Currently be providing at least 50 trained security guards per shift of 8 hours at one institute located in North India.
- (d) The Agency should be having valid ESI, EPF No, PAN & Service Tax Nos.
- (e) The Agency should possess adequate continuous experience of at least 10 years of Guarding and handling Electronic/Non-electronic gadgets, viz CCTV, Access Control.
- (f) The Agency should be ISO certified and be a member of Asian Professional Security Association or any other reputed Security Association.
- (g) The Agency besides providing Security Services should be capable of monitoring Traffic Safety, Parking & Trespassing.
- (h) The Agency will have to procure Contract Labour License from Labour Department, Govt of NCT of Delhi after being awarded the contract within 02 months.
- (i) The Agency should be able to submit IT Clearance in respect of his/her agency for the last 3 years.
- (j) Guards should be covered by Group Personal Accident Insurance Policy (GPAIP) other than ESI.
- (k) Should have valid license No. under Delhi Private Security Agency (Regulation) Act 2009.

## SECURITY CONTRACT EVALUATION SHEET

**Name of the Bidder:** \_\_\_\_\_

**A. TECHNICAL: Total Marks: 80**

**1. Evaluation based on Technical Records**

**Total Marks: 48**

**(a) Experience : 32 Marks**

	4	3	2	1	0
(i) Campus Security					
(ii) Event Security, Personal Security, VIP Security, Patrolling back-up support during threats					
(iii) Have PAN India presence					
(iv) No of Institutional Location (Deployment more than (v) 50 in Delhi)					
(vi) No of years of experience over minimum of 10 years					
(vii) Registered with PSARA 2005					
(viii) Turn Over more than 20 Crores					
(ix) On Job Training Programme / Refresher Training					
<b>Total Marks obtained</b>					

**(b) Infrastructure: 16 Marks**

	4	3	2	1	0
(i) Have own training school for training their personnel duly approved by PSARA 2005					
(ii) Transport such as patrolling vehicles, motor cycles, bomb threat vehicle, etc.					
(iii) Security Systems (CCTV, Access controls, GCS)					
(iv) 24 hours Centralized Control Room with wireless communication					
<b>Total Marks obtained</b>					

**2. TRACK RECORD: 12 Marks**

	3	2	1	0	
<b>FEED BACK FROM</b>					
(i) Top Management					
(ii) Security Officer					
(iii) Security Guards					
(iv) Users/ Public					
Total Marks obtained					

**3. Presentation and Security Plan and Strategy: 20 Marks**

	20	15	10	5	0
<b>Presentation, Security Plan &amp; Strategy</b>					
Total Marks obtained					

**1a 1b 2 3**

**G/T**

<b>Grand Total of 1a, 1b, 2 &amp; 3</b>					
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**B. FINANCIAL EVALUATIONS TOTAL: 20 Marks**

	<b>L1</b>	<b>L2</b>	<b>L3</b>	<b>L4</b>	
	20	18	16	14	
Total Marks obtained					

**A B Grand Total**

Grand Total A & B out of 100			
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**National School of Drama**

**ANNEXURE – II**

**(To be kept duly signed in Envelope 2 – Financial Bid)**

**FINANCIAL BID**

1. Name of the Registered Firm/Agency :
  
2. Address of the Firm/Agency :  
(with Tel. No., Fax & E-mail)
  
3. Particulars for providing services of Security Guards & Un-skilled manpower at NSD as mentioned below:-

<b>Particulars</b>	<b>Total Amount</b>
1. a) Security Guards (Un-skilled Worker) 21 nos. approximately (round the clock in three shifts of 8 hours each)  b) Security Supervisor in two shifts of 8 hours each ( Morning & Evening )	
2. Service Charges per month (To be quoted only in amount, not in percentage)	
3. Any other charges, if any	

**Note:- 1. Wages to Security Guards & Un-skilled workers will be paid as per the norms of Govt. of NCT of Delhi.**

**2. P.F., ESI & Service Tax will be applicable/paid as per latest Govt.'s norms. The Firm/Agency has to pay to the above persons at least minimum wages fixed by the Labour Department, Govt. of NCT of Delhi from time to time.**

**(Signature of Authorized Signatory with date)**

Date : \_\_\_\_\_

Place: \_\_\_\_\_

**(Name of the Firm/Agency and stamp)**